



## 2023 holiday schedule for Neogen Canada.

Friday, December 1 <sup>st</sup> 2023	Final day for sample to arrive to lab so that results are available before the holidays **	Electronic system available during regular hours*
Monday, December 11 <sup>th</sup> 2023	Final day for samples to arrive to lab so that results are available on January 3 <sup>rd</sup> **	
Monday, December 25 <sup>th</sup> 2023 – Monday, January 1 <sup>st</sup> 2024	CLOSED***	
Tuesday, January 2 <sup>nd</sup> 2024	Open regular Hours	

\* Our electronic system will remain operational during the holiday closure to allow for electronic requests, re-verifies and revisions to be processed automatically. However, there will not be any service coverage during the holiday closure. Any electronic request system errors that arise during the closure period will not be handled until January 2<sup>nd</sup>.

\*\* Due to the Holiday Closure from December 25<sup>th</sup> to January 1<sup>st</sup>, samples received after December 11<sup>th</sup> will require additional processing time. Please account for up to 11 calendar days of additional turnaround time for any samples received at the lab after December 11<sup>th</sup>.

\*\*\* Samples will not be delivered to our facility during the closure and will be held by the couriers and Canada Post. Samples will be logged as soon as we re-open on the January 2<sup>nd</sup> 2024.