



2022 holiday schedule for Neogen Canada

Thursday, December 1 st 2022	Final day for sample to arrive to lab so that results are available before the holidays **	Electronic system available during regular hours*
Friday, December 9 th , 2022	Closed from 12pm onwards	
Monday, December 12 th 2022	Final day for samples to arrive to lab so that results are available the first week of January **	
Friday, December 23 rd 2022 – Tuesday, December 27 th 2022	CLOSED***	
Wednesday, December 28 th 2022 – Friday, December 30 th 2022	Lab will be open in limited capacity. Customer service will not be available by phone, and lab processing will be limited***	
Monday, January 2 nd 2023	CLOSED***	
Tuesday, January 3 rd 2023	Open regular Hours	

* Our electronic system will remain operational during the holiday closure to allow for electronic requests, reverifies and revisions to be processed automatically. However, there will not be any service coverage during the holiday closure. Any electronic request system errors that arise during the closure period will not be handled until January 3rd.

** Sample processing turnaround time will be reduced for the period of the December 23rd to January 2nd. Please account for up to 11 calendar days of additional turnaround time for any samples received at the lab after December 12th.

*** Samples will not be delivered to our facility during the closure and will be held by the couriers and Canada Post. Samples will be logged as soon as we re-open on January 3rd 2023.